

pwc.com.au/goingbeyond

Certification, Compliance and Training Services



Certification and Compliance Services

A better way to certification and compliance

Demonstrating the compliance of your systems and processes around quality, safety, the environment, food safety and data security - through independent certification - is an increasingly important ingredient of consumer trust. At the same time, the performance of your compliance framework has the ability to provide powerful data-driven insights.

Expectations regarding certification of your business may come from a client, a government agency, regulator or customer group. In today's complex business environment, the expectations exceed just quality and safety, they require systems and processes that ensure continual improvement and operational effectiveness. Certification of those systems and processes are an important component in establishing and maintaining trust in a business, its people, products, services and business management.

Drawing on our experience in assurance and advisory, we now offer:

Read on to find out how our new approach to certification and compliance can save you time and improve your outcomes.



Certification - streamlined

Demonstrating commitment to your customers, stakeholders and suppliers to continually improve your management systems.



Compliance - adding competitive advantage

Insights into whether your internal compliance framework is being applied consistently and effectively across multiple sites (for example across retail stores, bank branches, schools, franchises and dealerships)



Management systems auditor training - Unlocking your potential

Delivering both public and in-house courses to provide your organisation with the practical skills and knowledge to review, maintain and improve your management systems



PwC Subject Matter Experts

Drawing on our relationships and network, we collaborate with subject matter experts in the fields of Quality, Health and Safety, Environment, Cyber & Information Security, and Disability & Health professionals to support the quality of our work. Our extensive contractor network across Australia ensures you get the best knowledge and experience to deliver meaningful insights to your organisation.

Certification Services

Certification

Certification services

Our new, technology-driven approach to certification means simplified reporting, greater transparency and more control. Using the latest digital tools and streamlined methodology, we provide:

PwC can help your organisation to be recognised in the following standards and schemes:



Quality
ISO 9001



Information Security
ISO 27001



NDIS
NDIS Practice Standards



Environment
ISO 14001



Food Safety
ISO 22000, HACCP, SQF, HARPS



Health and Safety
ISO 45001



Transported Asset Protection
TAPA FSR

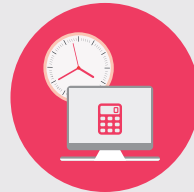
Our approach to certification



A single location for the collection, analysis and presentation of data: one source of truth



Plan focused sharply on key objectives and relevant risks



Real-time transparency, coordination and accountability over the progress and status of corrective actions



Opportunities for discussions about remediation, continuous improvement and business performance, in the context of your broader business goals

PwC's Certification seal

PwC's Certification seal demonstrates that your management system meets the criteria set out in the relevant ISO management systems standard.



Display PwC's Certification seal on your website, corporate letterhead and tender documentation to strengthen your reputation and demonstrate your commitment to continuous improvement. The seal may only be used on successful, valid certification of your management system by PwC's Certification and Compliance Services for the certification period, and only in relation to those activities set out in the scope of your certification.

We know that every client is unique. If you decide to engage PwC's Certification and Compliance Services, our relationship managers will work closely with you to answer your questions, meet your specific needs and ensure a smooth transition.

Make the switch to an efficient, focussed and collaborative approach to certification.

Multi-site compliance services

The job of compliance is rarely an easy one, particularly when sites are distributed regionally or nationally. Are policies and procedures that support your strategic objectives being followed appropriately? Are your compliance frameworks operating effectively? Is the customer experience consistent? These are questions that put both the reputation and performance of the organisation on the line.

Our approach to multi-site compliance audits helps your organisation to harness insights and opportunity so compliance activities become a real advantage.

Not only do we provide a clear picture of what's happening 'on the ground', we use the latest digital tools and data visualisation techniques to provide unique insights that help pinpoint areas of risk and opportunity across the organisation.



Understanding the challenge

We begin with a discussion to understand your needs, and find out quickly where the organisation is at and how the current programs and strategies are working.



Identify key issues

We then zero in on the critical issue(s) to be investigated and resolved, focusing on the areas of risk and opportunity across the organisation's operations.



Co-create a solution

We work together to co-create a solution that delivers actionable insights and a program of work tied closely to the strategic objectives of the organisation.

How the process works

PwC's approach to multi-site compliance builds on the methods, frameworks and analytic tools we have developed for other areas of our assurance practice. The insights and advice we deliver through our multi-site compliance service – and the way we work with our clients – is grounded in more than 150 years of global experience helping organisations to manage risk and grow.

Our multi-site compliance service includes:

- Central analysis and benchmarking of data: a single, integrated source of truth
- Real time dashboards with online and remote access: connecting people and data
- A risk assessment based on cutting-edge data analytics
- Identification of opportunities for enhancement and modifications in the context of your broader business goals
- Increased line of sight into operational effectiveness and a basis for continuous improvement

Let us help you turn compliance into competitive advantage.

Training Services

Auditor Training

ISO management systems training

PwC's Auditor Training provides organisations with the practical skills and knowledge to review, maintain and improve their management systems. Using real-world examples, we explain the finer details of how these systems really work and what certification auditors look for.

We offer comprehensive public and in-house courses in Quality, Environmental, Health and Safety, Information Security, Integrated Management Systems, Food Safety, and Business Continuity.

Our professional training team conduct public workshops throughout Australia and New Zealand, and can provide in-house training solutions to all businesses, no matter the location. As a certified TPECS provider, our courses are Exemplar Global certified and internationally recognised, delivered by highly qualified industry professionals.

Why choose PwC



To book your training course, visit auditortraining.pwc.com.au

pwc.com.au/goingbeyond

Take a step towards better certification
and compliance. Switch to PwC.

For more information please contact:

Işıl Uysun

Partner, Sydney

+61 (2) 8266 0662

isil.a.uysun@pwc.com

Alicia Clarke

Partner, Brisbane

+61 (7) 3257 5258

alicia.clarke@pwc.com

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